

## Spectrum Health Accessibility Statement

Updated: June 2022.

### General

Spectrum Health strives to ensure that its services are accessible to people with disabilities. Spectrum Health has invested a significant amount of resources to help ensure that its website is made easier to use and more accessible for people with disabilities, with the strong belief that every person has the right to live with dignity, equality, comfort and independence.

### Accessibility on Spectrum-health.co.uk

Spectrum-health.co.uk makes available the [UserWay Website Accessibility Widget](#) that is powered by a dedicated accessibility server. The software allows Spectrum-health.co.uk to improve its compliance with the Web Content Accessibility Guidelines (WCAG 2.1).

### Enabling the Accessibility Menu

The Spectrum-health.co.uk accessibility menu can be enabled either by hitting the tab key when the page first loads or by clicking the accessibility menu icon that appears on the corner of the page. After triggering the accessibility menu, please wait a moment for the accessibility menu to load in its entirety.

### Disclaimer

Spectrum Health continues its efforts to constantly improve the accessibility of its site and services in the belief that it is our collective moral obligation to allow seamless, accessible and unhindered use also for those of us with disabilities.

In an ongoing effort to continually improve and remediate accessibility issues, we also regularly scan Spectrum-health.co.uk with UserWay's [Accessibility Scanner](#) to identify and fix every possible accessibility barrier on our site. Despite our efforts to make all pages and content on Spectrum-health.co.uk fully accessible, some content may not have yet been fully adapted to the strictest accessibility standards. This may be a result of not having found or identified the most appropriate technological solution.

### Here For You

If you are experiencing difficulty with any content on Spectrum-health.co.uk or require assistance with any part of our site, please contact us during normal business hours as detailed below and we will be happy to assist.

### Contact Us

If you wish to report an accessibility issue, have any questions or need assistance, please contact Spectrum Health Customer Support as follows:

Email: [rachel.ayton@nhs.net](mailto:rachel.ayton@nhs.net)

Phone: Phone: 44162719042

